

MU Credit Card Processing – Timed Out Error

It appears that Quikpay or Microsoft has made a change that breaks our system if you are using IE in the CCC.

When entering the credit card information, you will get an error about your session being timed out.

Here is the fix:

Open IE

Click on Tools > Internet Options

Click on the Security tab

Click on Local intranet then click on Sites

Click on the Advanced button

Make sure the Require server verification checkbox is empty

In the Add this website to the zone: put

<https://quikpayasp.com>

and then click the Add button.

Again in the Add this website to the zone: put

<https://uatquikpayasp.com>

and then click the Add button

Again in the Add this website to the zone: put

<https://extweb.missouri.edu>

and then click the Add button

Click the Close button

Click the Ok button

Click the Ok button

Close the browser

That's all you have to do and everything should work now.

JWM